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## Contour Industries, Inc. Selects Infor10 ERP Express (VISUAL) Software BizTech provides Implementation Support

Surgoinville, TN - December 16, 2011 - Contour Industries Inc., a leading fabricator of glass products for the appliance, solar and construction markets, is pleased to announce their selection and implementation of Infor10 ERP Express (VISUAL) manufacturing software. The solution was purchased through BizTech, an Infor Global Solutions Channel Partner located in Toledo, OH. BizTech's Team consisting of Joe Horvath, Susan Justice, Jim Kistner and Nick Huber provided the Implementation Project Support Services.

"Contour Industries is pleased to be launching Infor ERP VISUAL on January 2, 2012. This system will allow us to see at-a-glance the impact of every order, constraint or bottleneck within our business, and allow us to manufacture at a level of speed and efficiency that makes the best use of our resources. Our goal as a company is to achieve consistently great performance, and VISUAL will help us to think strategically and manufacture successfully. Contour Industries has significant growth plans in place, and VISUAL will allow us a platform that ensures we are able to manage the growth, while maintaining the service flexibility that has become our trademark in the fabricated glass business," said Tom Parnell, VP Appliance Sales & Supply Chain at Contour.

"Contour Industries' dedication to continuous improvement and customer satisfaction was a key driver of their VISUAL Implementation," said Joe Zalewski, Managing Partner and COO at BizTech. "From the very start, Marc Massa and his team had a vision for success. Their determination and efforts made this implementation successful."

Parnell added, "BizTech has been an excellent facilitator of the Infor ERP VISUAL system implementation from the front offices to the factory floor. Everyone knows that implementing new software platforms can often have significant pains associated with getting them up and running, but our experience has been positive and relatively pain-free with BizTech's personnel leading the way."

### About Contour Industries, Inc.

Contour Industries was founded in 1985 as a niche specialty glass tempering company of small sizes principle for the appliance, aquarium and millwork industry. Over the past 25 years, they have retained their focus while methodically expanding their capabilities. Today, Contour serves the appliance, solar glass, lighting, display, and building products markets with high quality glass products. They call this process of cutting, edging, silk screening, bent/tempering and flat tempering, 'glass transformation.' Contour's two plants, totaling over 155,000 sq. ft. of manufacturing space and three tempering lines, are located at the Phipps Bend Industrial Park, in Surgoinville, Tennessee. For more information, visit [www.contourglass.com](http://www.contourglass.com).

### About Infor10 ERP Express (VISUAL)

VISUAL is a manufacturing-centric enterprise software solution delivering end-to-end functionality, low cost of ownership, and ease of use to more than 5,000 SMB businesses worldwide. VISUAL serves the needs of diverse business models; including engineer-to-order, make-to-order, configure-to-order, make-to-stock and assembly-to-order.

### About BizTech

Founded in 1999, BizTech is dedicated to providing complete Enterprise Resource Planning (ERP) and Information Technology solutions that deliver long-term benefits to small and mid-sized manufacturing companies. Like their 500+ clients throughout North America and over 5,000 VISUAL customers worldwide, you can rest assured that your projects are in the right hands. BizTech is an Infor ERP Channel Partner, a Microsoft Registered Partner and a Citrix Authorized Solution Advisor. The BizTech Team has one simple goal: to partner with your company in a joint effort to improve your business processes and increase your profitability. For more information, visit [www.gobiztech.com](http://www.gobiztech.com).

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